**The Haven**

**REMOTE LEARNING POLICY**

**MISSION STATEMENT**

**Listening thinking and Striving for success**

**This policy has been written with understanding and reference to:**

**Remote education practice for schools during coronavirus – DfE May 2020**

**This policy should be read in conjunction with other school policies relating to interaction between adults and students. In particular, The Haven’s School’s Curriculum Policy, Assessment & Marking Policy, E Safety Policy and Safeguarding Policy.**

The responsible people for the implementation of this policy are the Deputy Head Teacher and Teaching & Learning Support Manager. The policy will be reviewed annually by the Deputy Head Teacher in consultation with the staff.

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**1.INTRODUCTION**

Due to unprecedented times as a result of the COVID-19 pandemic, the majority of schools in the UK have had to close and/or reduce numbers within Schools. However, special provision schools have remained open, and meeting the needs of every student is our main objective at The Haven. In order to meet both statutory guidance and the safety requirements for students and staff we have adopted a blended approach to provision.

This policy is produced in consultation with all staff so as to be clear and understood. It is available by request, in the school prospectus and on the school website.

**2.AIMS**

The purpose of this remote learning policy is to ensure the following:

* Ensure consistency in the school’s approach to remote learning.
* Set out expectations for all members of the school community with regards to remote learning.
* Provide appropriate guidelines for GDPR
* Reduce disruption to student’s education and the delivery of the curriculum, so that every pupil has access to high quality learning resources.
* To promote E-Safety.
* Ensure that safeguarding measures are continued during remote learning.
* Ensure all pupils have the provision they need to complete their work to the best of their ability, and to support emotional, social and health wellbeing during periods of remote learning.

***ROLES AND RESPONSIBILITIES***

* 1. The **Head teacher** and **Deputy Head Teacher** are responsible for:
* Ensuring that staff, parents and pupils adhere to the relevant policies at all times.
* Ensuring that there are arrangements in place for identifying, evaluating, and managing the risks associated with remote learning.
* Ensuring that there are arrangements in place for monitoring incidents associated with remote learning.
* Overseeing that the school has the resources necessary to action the procedures in this policy.
* Reviewing the effectiveness of this policy on an annual basis and communicating any changes to staff, parents, and pupils.
* Arranging any additional training staff may require to support pupils during the period of remote learning.
* Conducting reviews on a weekly basis of the remote learning arrangements to ensure pupils’ education does not suffer.

**1.2.**         The **Health and Safety Lead** is responsible for:

* Ensuring that the relevant health and safety risk assessments are carried out within the agreed timeframes, in collaboration with the Headteacher.
* Putting procedures and safe systems of learning into practice, which are designed to eliminate or reduce the risks associated with remote learning.
* Ensuring that pupils identified as being at risk are provided with necessary information and instruction, as required.
* Managing the effectiveness of health and safety measures through a robust system of reporting, investigating, and recording incidents.

**1.3.**         The **Data Protection Officer** is responsible for:

* Overseeing that all school-owned electronic devices used for remote learning have adequate anti-virus software and malware protection.
* Ensuring all staff, parents, and pupils are aware of the data protection principles outlined in the GDPR.
* Ensuring that all computer programs used for remote learning are compliant with the GDPR and the Data Protection Act 2018.
* Overseeing that any ICT equipment used for remote learning is resilient and can efficiently recover lost data.

**1.4.**         The **DSL** is responsible for:

* Attending and arranging, where necessary, any safeguarding meetings that occur during the remote learning period.
* Liaising with the ICT technicians to ensure that all technology used for remote learning is suitable for its purpose and will protect pupils online.
* Identifying vulnerable pupils who may be at risk if they are learning remotely.
* Ensuring that child protection plans are enforced while the pupil is learning remotely, and liaising with the Headteacher and other organisations to make alternate arrangements for pupils who are at a high risk, where required.
* Identifying the level of support or intervention required while pupils learn remotely and ensuring appropriate measures are in place.
* Liaising with relevant individuals to ensure vulnerable pupils receive the support required during the period of remote working ensuring all safeguarding incidents are adequately recorded and reported.

  **1.5.**         The **ICT lead is** responsible for:

* Ensuring that all school-owned devices used for remote learning have suitable anti-virus software installed and can recover lost work.
* Ensuring that any programs or networks used for remote learning can effectively support a large number of users at one time, where required, e.g., undertaking ‘stress’ testing.
* Working with the Teaching and Learning Support Manager to ensure that the equipment and technology used for learning remotely is accessible to all pupils and staff

**1.6.**         **Staff members** are responsible for:

* Adhering to this policy at all times during periods of remote learning.
* Reporting any health and safety incidents to the Health and Safety Lead and asking for guidance as appropriate.
* Reporting any safeguarding incidents to the DSL and asking for guidance as appropriate.
* Taking part in any training conducted to meet the requirements of this policy, including training on how to use the necessary electronic equipment and software.
* Reporting any dangers or potential dangers they identify, as well as any concerns they may have about remote learning, to the Headteacher.
* Reporting any defects on school-owned equipment used for remote learning to an ICT Technician.

 **1.7.**         **Parents** are responsible for:

* Adhering to this policy at all times during periods of remote learning.
* Ensuring their child is available to learn remotely at the times scheduled by the school.
* Reporting any technical issues to the school as soon as possible.
* Ensuring that their child always has access to remote learning material during the times set out.
* Reporting any absence before the session has begun.
* Ensuring their child uses the equipment and technology used for remote learning as intended.
* Adhering to the set rules by The Haven School.

 **1.8.         Pupils** are responsible for:

* Adhering to this policy at all times during periods of remote learning.
* Ensuring they are available to learn remotely at the times scheduled by the school.
* Reporting any technical issues to their teacher as soon as possible.
* Ensuring they have access to remote learning material and notifying a responsible adult if they do not have access.
* Notifying a responsible adult if they are feeling unwell or are unable to complete the schoolwork they have been set.
* Ensuring they use any equipment and technology for remote learning as intended.
* Adhering to the Behaviour Policy at all times.

**1.9.        Teachers** and Teaching Assistants are responsible for:

* Teachers must be available between 8:30AM- 4:00PM. If they are unable to work for any reason during this time, for example due to sickness or caring for a dependent, they should report this using the normal absence procedure.
* Setting work.
* Who they need to provide work for, including if they may need to cover for other classes.
* The amount of work they need to provide.
* Providing feedback on work.
* Handling of any complaints and making sure they are passed on to the relevant line manager.
* To ask all students to abide in the correct manner when being taught remotely. Enforce this via the Behaviour Policy.
* Attend virtual meetings.
* Wear appropriate clothing.
* To liaise with teaching assistants with regards to subject content.

**1.11.       Subject leads** are responsible for: -

* Alongside their teaching responsibilities, as outlined above, subject leads are responsible for:
* Considering whether any aspects of the subject curriculum need to change to accommodate remote learning
* Working with Teachers teaching their subject to make sure work set is appropriate and consistent
* Working with other subject leads and senior leaders to make sure work set across subjects is appropriate and consistent, and deadlines are being set an appropriate distance away from each other.
* Monitoring the work set by teachers in their subject – explain how they’ll do this, such as through regular meetings with teachers or by reviewing work set
* Alerting teachers to resources they can use to teach their subject

**1.12.      Senior leaders** are responsible for: -

* Alongside any teaching responsibilities, senior leaders are responsible for:
* Coordinating the remote learning approach across the school is the responsibility of the Assistant Head/Deputy Headteacher
* Monitoring the effectiveness of remote learning – explain how they’ll do this, such as through regular meetings with teachers and subject leaders, reviewing work set or reaching out for feedback from pupils and parents
* Monitoring the security of remote learning systems, including data protection and safeguarding considerations

**2. DATA PROTECTION (SG)**

* This section of the policy will be enacted in conjunction with the school’s Data Protection Policy.
* Staff members will be responsible for adhering to GDPR principles when teaching remotely and will ensure the confidentiality and integrity of their devices at all times.
* Sensitive data will only be transferred between devices if it is necessary to do so for the purpose of remote learning and teaching. Use of the Hub on Microsoft Office 365 is encouraged for storing and/or sharing information in the first instance.
* Any data that is transferred between devices will be suitably encrypted or have other data protection measures in place so that if the data is lost, stolen, or subject to unauthorised access, it remains safe until recovered.
* Parents’ and pupils’ up-to-date contact details will be collected prior to the period of remote learning.
* All contact details will be stored in line with the Data Protection Policy.
* Any breach of confidentiality will be dealt with in accordance with the school’s **GDPR Information.**
* Any intentional breach of confidentiality will be dealt with in accordance with the school’s **Data Protection Policy**

**3. ONLINE SAFETY (TM)**

* This section of the policy will be enacted in conjunction with the school’s **Online Policy**.
* Each Google Classroom will always have at least two members of staff assigned.
* All online chats amongst students on google classroom will be supervised by a member of staff.
* If it is necessary to use a video link to help support a student, then this must always include two members of staff and/or be recorded using GDPR guidelines/policy
* All staff and pupils using video communication must:
* Communicate in groups – one-to-one sessions are not permitted.
* Wear suitable clothing – this includes others in their household.
* Be situated in a suitable ‘public’ living area within the home with an appropriate background.
* Use appropriate language – this includes others in their household.
* During online learning pupils should continue to uphold Haven values being Ready, Respectful and Safe. Use the necessary equipment and computer programs as intended.
* Not record, store, or distribute video material without permission.
* Ensure they have a stable connection to avoid disruption to lessons.
* Always remain aware that they are visible.
* The school will consider whether one-to-one sessions are appropriate in some circumstances, e.g. to provide support for pupils with further complex needs or in situations of crisis. This will be decided and approved by the SLT, in collaboration with the Teaching and Learning Lead (Assistant Head Teacher).
* Pupils not using devices or software as intended will be disciplined in line with the school's positive engagement policy.
* The school will risk assess the school owned technology used for remote learning prior to use and ensure that there are no privacy issues or scope for inappropriate use.
* The school will consult with parents at least one week prior to the period of remote learning about what methods of delivering remote teaching are most suitable – alternate arrangements will be made where necessary.
* The school will ensure that all school-owned equipment and technology used for remote learning has suitable anti-virus software installed, can establish secure connections, can recover lost work, and allows for audio and visual material to be recorded or downloaded, where required.
* The school will communicate to parents via letter, email or telephone about any precautionary measures that need to be put in place if their child is learning remotely using their own/family-owned equipment and technology, e.g. ensuring that their internet connection is secure.
* During the period of remote learning, the school will maintain regular contact with parents to:
* Reinforce the importance of children staying safe online.
* Ensure parents are aware of what their children are being asked to do, e.g. sites they have been asked to use and staff they will interact with.
* Encourage them to set age-appropriate parental controls on devices and internet filters to block malicious websites.
* Direct parents to useful resources to help them keep their children safe online.
* The school will not be responsible for providing access to the internet off the school premises and will not be responsible for providing online safety software, e.g. anti-virus software, on devices not owned by the school.

**4.MARKING AND FEEDBACK**

* Haven staff understand that pupils learn as individuals and use feedback and questioning to promote self-esteem and pupil motivation.
* Pupils are accountable for the completion of their own schoolwork – keyworkers will contact parents in the first instance via email, telephone or through home visits if their child is not completing their schoolwork or their standard of work has noticeably decreased. This will also be reported to SLT to monitor
* Teaching staff will monitor the academic progress of pupils with and without access to the online learning resources and discuss additional support or provision with the teaching and learning lead as soon as possible.
* Pupils will continue to receive commendations for attempting a task, completion of work and modelling school expectations by being kind and respectful to others.
* ‘Learner of the Week’, Commendations and other achievements will be celebrated via a recorded assembly each week and posted to the Google Classroom for all students, parents and carers to access.

**5. TEACHING and RESOURCES**

**Learning materials**

For the purpose of providing remote learning, the school may make use of:

       Work booklets

       Email

       Past and mock exam papers

       Online learning portals

       Educational websites

       Reading tasks

       Live webinars

       Pre-recorded video or audio lessons

* Teachers will review the DfE’s list of [*online education resources*](https://www.gov.uk/government/publications/coronavirus-covid-19-online-education-resources) and utilise these tools as necessary, in addition to existing resources.
* Staff appreciate they must balance the quality of learning with the challenging context both staff and students find themselves in.
* Staff look for alternative ways to deliver learning outcomes and broaden the horizons of the students they teach.
* We celebrate opportunities beyond the classroom in order to foster relationships and develop the social and emotional skills of students in our care. This is done through a range of high quality enrichment and extra-curricular provisions.
* Haven staff plan accessible lessons using a variety of formats to suit all learners and offer guidance and support for online learning when necessary.
* Reasonable adjustments will be made to ensure that all pupils have access to the resources needed for effective remote learning.
* A greater focus will be on repetition and consolidation of knowledge in order to help embed learning for the benefit of everyone.
* Teaching staff will liaise with the Teaching and Learning Lead and other relevant members of staff to ensure all pupils remain fully supported for the duration of the remote learning period.
* We understand pupils will be living and working in different environments and not all students will have equal or sufficient access to technology. Paper learning packs will be provided for those who don’t have access to Google classroom.
* Any defects or issues with remote learning resources will be reported as soon as possible to the relevant member of staff.
* Pupils will be required to use their own or family-owned equipment to access remote learning resources, unless the school agrees to provide or loan equipment, e.g. laptops.
* Pupils and parents will be required to maintain the upkeep of any equipment they use to access remote learning resources.
* Teaching staff will oversee academic progression for the duration of the remote learning period and will mark and provide feedback on work in line with *section 4* of this policy.
* The arrangements for any ‘live’ classes, e.g. webinars, will be communicated via email, telephone or homes visits no later than one day before the allotted time and kept to a reasonable length of no more than one hour per session.
* The **ICT Technician is** not responsible for providing technical support for equipment that is not owned by the school.

**6. SAFEGUARDING**

* This section of the policy will be enacted in conjunction with the school’s   **Safeguarding Policy & Child Protection Policy**, which has been updated to include safeguarding procedures in relation to remote working.
* The **Headteacher and DSL** will identify ‘vulnerable’ pupils (pupils who are deemed to be vulnerable or are at risk of harm) via risk assessment prior to the period of remote learning.
* The **DSL** will arrange for regular contact to be made with vulnerable pupils, prior to the period of remote learning.
* Phone calls made to vulnerable pupils will be made using school phones where possible.
* The **DSL** will arrange for regular contact with vulnerable pupils **once** per **week** at minimum, with additional contact, including home visits, arranged where required.
* All contact with vulnerable pupils will be recorded on RM and suitably stored in line with the data protection policy.
* The **DSL** will keep in contact with vulnerable pupils’ social workers or other care professionals during the period of remote working, as required.
* All home visits must:
* Have at least one suitably trained individual present.
* Be suitably recorded on RM so that the DSL has access to them.
* Actively involve the pupil.
* Vulnerable pupils will be provided with a means of contacting the **DSL**, their deputy, or any other relevant member of staff – this arrangement will be set up by the **DSL** prior to the period of remote learning.
* The **DSL** will meet (in person or remotely) with the relevant members of staff **once** per **week** to discuss new and current safeguarding arrangements for vulnerable pupils learning remotely.
* All members of staff will report any safeguarding concerns to the **DSL** immediately.
* Pupils and their parents will be encouraged to contact the **DSL** if they wish to report safeguarding concerns, e.g. regarding harmful or upsetting content or incidents of online bullying. The school will also signpost families to the practical support that is available for reporting these concerns.

**7. MONITORING ARRANGEMENTS**

This policy will be reviewed on an **annual** basis by the Deputy **Head teacher**.

Any changes to this policy will be communicated to all members of staff and other stakeholders.

**8. EXTENDED SCHOOL CLOSURE**

* If further school closures are announced, the policy will be reviewed and changed in accordance with government guidance for educational settings.
* All staff will be informed before any changes occur.
* All parents and guardians will be informed before any changes occur.

**Conclusion**

By introducing Remote Learning to our practices, we aim to encourage an inclusive approach to education which achieves better outcomes for our students at The Haven School.

**Date of Policy reviewed: January 2021**